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29 January 2017

Mindset Software Technologies, Pvt. Ltd.  
42, 5th Street Porur Garden, Phase 1  
Chennai, Tamil Nadu, India

To the Mindset Software Technologies Team,

I would like to extend my deepest appreciation, in behalf of Globe Telecom, for reporting a misconfiguration and vulnerability in one of our portals. You all were able to provide details of the issue clearly and with absolute discretion. This allowed us to quickly respond and fix the issue. We appreciate the level of engagement and swift communications and look forward to working with you formally in the future.

Sincerely,

  
Anton M. Bonifacio  
Chief Information Security Officer